

South Gloucestershire's OLDER PEOPLE'S CHARTER



We believe that older people have a right to be treated with dignity, respect and have a voice that will be heard at all levels of our organisation

We will:

- Provide support to help older people to be as independent as possible
- Ensure that older people have control over their lives. Help will be available when necessary but not to the point of interference
- Provide opportunities for older people to contribute to their communities and public life
- Ensure that older people are able to choose how they are cared for and supported as they get older
- Always remember that older people are individuals and should therefore be treated with respect, courtesy and consideration
- Work to ensure that older people are protected from harm and neglect and feel safe at home and in their communities